



Department of Commerce

Division of Liquor Control

John R. Kasich, Governor
Jacqueline T. Williams, Director

Division of Liquor Control Rush Order Talking Points

- The Division of Liquor Control is rolling out a new program – Rush Orders – to improve how agencies receive emergency orders.
- Rush orders allow agencies to receive products that they need before the next scheduled delivery of traditional planned orders or requisitions.
- Ohio’s trucking vendors will deliver the rush orders directly to agencies within 24-36 hours of the order being received.

Why the Change?

- Ohio has an opportunity to improve and streamline the existing vendor pickup process with “rush order” program.
- The new automated process will create efficiencies and create better inventory controls for the agencies and the system as a whole.

Timing

- Rush Orders will take effect Monday, August 31st.
- The last day to submit a vendor pickup request under the current procedure is Friday, August 28th.

Learn More

- You can find more information and materials on the agency training site. They have detailed instructions, a PowerPoint, frequently asked questions and a briefing document.
- You can also join a conference call scheduled for August 26th at 8:30 a.m. to learn more about the program. The details for the call were emailed to agencies, can be found on the agency portal or the training site.
- You can always call the help desk to learn more: 877-812-0013.