

DOLC Agency Operations & Liquor Modernization Project

Important Contacts

Agency Operations Help Desk Please call or email the Help Desk if you have general operations questions, need support with Agency Portal access, corrections to sales postings', etc.		1-877-812-0013 or comliquorbasehelpdesk@com.state.oh.us
Agency Emergency Email In the event of an Agency emergency that occurs over the weekend or outside of DOLC's regular business hours, Monday-Friday 8 a.m.-5 p.m., please use the emergency contact e-mail address		liquoremergencycontact@com.state.oh.us
Name	Area of Responsibility	E-mail Address / Phone
LaKeisha Ballard	Help Desk: <ul style="list-style-type: none"> Manage help desk calls Portal access Sales postings' corrections 	lakeisha.ballard@com.state.oh.us 614-728-4901 (office)
Amanda Boros	LMP Project Manager	amanda.boros@com.state.oh.us 614-466-9077 (office)
Amanda Hill	Director, Stakeholder Relations	amanda.hill@com.state.oh.us 614-644-7187 (office) 614-512-8718 (cell)
Chris Hill	Program Administrator: <ul style="list-style-type: none"> Agency operations Permit holder support Wholesale transfers 	chris.hill@com.state.oh.us 614-728-4806 (office)
Ashley Hunter	Management Analyst: <ul style="list-style-type: none"> Product merchandising Agency resets 	ashley.hunter@com.state.oh.us 614-728-4807 (office)
Cheryl Hunter	Pricing Coordinator: <ul style="list-style-type: none"> Pricing New product data entry 	cheryl.hunter@com.state.oh.us 614-644-2518 (office)
Julie Johnson	Agency Administrator: <ul style="list-style-type: none"> Agency transfers Ownership changes 	julie.johnson@com.state.oh.us 614-644-2525 (office)
Nathan Murphy	Management Analyst: <ul style="list-style-type: none"> Product rush order entry Allocations 	nathan.murphy@com.state.oh.us 614-644-2581 (office)

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Name	Area of Responsibility	E-mail Address / Phone
Bill Nicholopoulos	Statistics Clerk: <ul style="list-style-type: none"> • Liquor orders • Allocations specialist for agency inventory • Agency-to-Agency product transfers 	bill.nicholopoulos@com.state.oh.us 614-728-4684 (office)
Armondo Washington	Allocations Specialist: <ul style="list-style-type: none"> • Agency inventory • Requisitions Cleveland/Toledo Districts 	armondo.washington@com.state.oh.us 614-644-2517 (office)
Beth Oliver	Allocations Specialist: <ul style="list-style-type: none"> • Agency inventory • Requisitions Columbus/Cincinnati Districts 	elizabeth.oliver@com.state.oh.us 614-644-2519 (office)
Thomas "Gerry" O'Neil	Director, Agency Operations	thomas.o'neil@com.state.oh.us 614-644-2390 (office)
Ann Pickens	Administrative Assistant: <ul style="list-style-type: none"> • Agency daily sales tracking/posting 	rachel.pickens@com.state.oh.us 614-728-4805 (office)
Jennifer Richardson	Agency Administrator: <ul style="list-style-type: none"> • Product merchandising section • Supplier relations • Product analysis/trends • Product listing/delisting • SIP Program 	jennifer.richardson@com.state.oh.us 614-728-4784 (office)
Andrew Royce	External Auditor Supervisor: Manages external audit section	andrew.royce@com.state.oh.us 614-728-4818 (office)
Tammy Aneshansley	Fiscal: <ul style="list-style-type: none"> • Bailment • Commissions • Freight accounts payable 	liqsales@com.state.oh.us
Lea Ann Lozier Allen	Fiscal Officer: <ul style="list-style-type: none"> • Bank sweeps • Financial reporting • Inventory valuation taxes 	leann.lozier-allen@com.state.oh.us 614-644-6506 (office)
Matt Mullins	Liquor Control PIO	matt.mullins@com.state.oh.us 614-644-2556 (office) / 614-506-3618 (cell)
Lorraine Terry	Stakeholder Relations	terry@jobs-ohio.com 614-300-1385 (office) / 404-285-2697 (cell)

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