



# Liquor Modernization Progress

**Monday, November 9, 2015**

## **LMP Status Report:**

- A successful system code push to improve the Vendor Portal and add more muscle to the system was recently completed. The Vendor Portal User Guide is in the final stage of development to help train vendors in proper utilization of the features and information the Portal now provides. Continuing to work with the Broker User Group and gather feedback, the new User Guide will be completed and made available in the next week or two.
- Commerce team continues planning to provide data for testing and code push events.
- Commerce infrastructure and application team is developing a schedule for continued maintenance of the servers as well as a list of maintenance to be performed on upcoming weekends.

## **This Week's Focus**

*The following activities have been identified as the top priorities for the week. Focus is on preparedness for the upcoming holidays.*

## **The System:**

- Commerce working with Microsoft to evaluate system environment for the next AX code update. Completed pre-production model store to ensure effective and accurate code push. Selected Agencies to beta-test Agency Portal updates in staging environment.
- External Auditors and Commerce technical staff checking Agency system capabilities to determine the cause of some Agencies' inability to view direct messages sent via the Agency Portal.

## **Business Processes:**

- Liquor Control's Chief Operating Officer and Allocations Team established a review process to verify product allocations to eliminate out-of-stock conditions.

- Continue to monitor and reach out to Agencies that receive frequent Rush Orders for additional training and troubleshooting.

***Communications and Training:***

- Reminder sent to Agencies of the Rush Order schedule for Veterans Day (Nov. 11<sup>th</sup>) so orders can be adjusted accordingly to ensure they receive the products needed in a timely manner.
- Completed communications plan for Liquor Control External Auditors to better inform and equip them to help resolve Agency issues.

***Know additional people who would like this weekly report? Send their email addresses to: [matt.mullins@com.state.oh.us](mailto:matt.mullins@com.state.oh.us)***