



Agency Operations Weekly Activity Report

Division of Liquor Control

Monday, Oct. 17, 2016

Recent Activity & Stakeholder Communications:



DOLC Webinar

In an effort to continue to improve communications and increase opportunities for you to interact with DOLC leadership, we plan to host regular webinars with Agencies. We are going to try a webinar format so you can join from your office – all you need is your computer or tablet, and a phone. The first webinar is Thursday, Oct. 20 from 1:30-2 p.m. Topics will include some of the changes we're making to improve service to you – these changes are based on the feedback you've been sharing over the last several months.

Also, we'll share updates about the Liquor Modernization Project. We are finalizing the strategy around the retail terminals (also known as cash registers or point-of-sale) and will share some high-level details.

[Register online](#). Once you register, a confirmation email with information on how to join the webinar will be sent to you.

Also, don't forget to register for a town hall – we'll go into more details about these topics and more. This will be more in depth than the webinar, so you are encouraged to attend both. [Register here](#).



DOLC Town Hall Meetings

Contract Liquor Agents are invited to participate in a town hall meeting with the Division of Liquor Control (DOLC). The purpose of the town hall is to share with you the most recent updates about the Liquor Modernization Project (LMP), information on new products, the listing and delisting process, the new Stakeholder Representative Committee and other issues vital to your business.

For your convenience, eleven regional town hall meetings will be held across the state. Attendance is limited to 50 people per session – please see your email invitation from DOLC to register online. Register soon so you can select the location you prefer. Because space is limited, a maximum of two people from each Agency can attend. One of the sessions will be recorded and will be available to view online for those who aren't able to attend in person.

Please submit any questions you would like addressed in advance of the town hall meetings to matt.mullins@com.state.oh.us.

If you have any questions about these meetings, please contact Amanda Hill, Director of Stakeholder Engagement, at 614-512-8718 or Amanda.Hill@com.state.oh.us.



September Sales Reporting Closed

The sales for September have been verified by Agency Operations and are now closed. Please note that no September sales can be posted as of today, Oct. 17. If there are sales corrections that need to be made for September (or prior), they must be made using a current date.



System Maintenance Weekend - October 21-22

Regularly scheduled system maintenance will be performed Friday, Oct. 21. **The Agency Portal will be unavailable beginning Friday, Oct. 2 at 11 p.m. until Saturday, Oct. 22 at 6 a.m.**

Please make arrangements for conducting business accordingly, and please do not attempt to access the Agency Portal during that time.

If you normally post your retail sales at night, you will need to post them the following morning. When posting retail sales, don't forget to change the date to the actual date of sale.

*Please note that this routine maintenance is scheduled to be performed the third weekend of every month.

***Know additional people who would like this weekly report?
Send their email addresses to: matt.mullins@com.state.oh.us***