



# Liquor Agency Operations

## Weekly Activity Report

**Monday, July 11, 2016**

*Recent Activity & Stakeholder Communications:*

### Preparing for the RNC

The DOLC has been working closely with suppliers, warehouses and trucking to ensure that affected Contract Liquor Agencies - Agencies in Cleveland and those within about a 60-mile radius – to prepare for the RNC. Increased inventory has been delivered to the appropriate Agencies, so they are well stocked and ready to serve their customers and area businesses

Agencies must continue to reach out to their wholesale accounts to ensure they are providing the products and information necessary for inventories to remain stocked throughout the week. DOLC recently contacted 3,400 bars and restaurants in the Cleveland area to provide information on resupplying their depleted inventory in a timely manner.

DOLC external auditors will visit impacted Agencies each morning to review their inventory needs. Agencies will also receive daily communication and status updates from the auditors, allocations and operations.

### Liquor Supply Management for Wholesale Accounts RNC (July 18 -21)

Preparation is the key to managing your supply of spirituous liquor during the Republican National Convention (RNC) in Cleveland, July 18 through 21. In the event you deplete your supply of specific items that you must have before your next scheduled delivery, here are some important things to know:

- While many retail establishments were granted waivers to sell alcohol until 4 a.m., please note that Liquor Agencies must stop all sales of spirituous liquor (retail and wholesale) by 11 p.m.
- Liquor Agencies that offer delivery of spirituous liquor to wholesale accounts located within the secure zone can make those deliveries only between the hours of 3 a.m. and 11 a.m. All deliveries must be coordinated with your Liquor Agency.
- If you need additional spirituous liquor items, you must first contact your assigned Liquor Agency as soon as possible to ensure they can re-supply your out-of-stock items in a timely manner. If you are unable to reach your Agency for support during normal business hours, you can contact Gerry O'Neil, Director of Agency Operations, at 614-644-2390.
- You can purchase from your assigned Liquor Agency only.

- Check your inventories several times each day. If you run out of a particular item you need, contact your Liquor Agency immediately to ensure they can re-supply your out-of-stock items in a timely manner.
- You may need to pick up spirituous liquor orders from your assigned Liquor Agency if road closures and traffic issues exist.
- If a Liquor Agency is experiencing emergency shortages, Division of Liquor Control will utilize additional resources to retrieve product from the warehouse to re-supply the Agency's inventory.

**Please see the following link for detailed information regarding security and traffic restrictions for the RNC:**

<http://www.secretservice.gov/data/events/2016-CONV/GPA-09-16-RNC-Cleveland.pdf>

### **Stakeholder Feedback Assists LMP**

The Agency Operations team recently completed calls to all 467 Agencies seeking information on some of your business practices and hardware components. Thank you for your participation. We appreciate the sharing of this valuable information. Calls will resume again soon to dig deeper and begin to assess those capabilities in more detail to gain a better understanding of all compatibility requirements.

### **Agency Communications Survey Completed**

The Communications Survey conducted by DOLC to help us improve our communications with Agencies is now complete. Thank you to all those who participated for providing your insight and opinions. The survey yielded some valuable information. Detailed results will be forthcoming in a future *Ohio Spirits Insider* newsletter.

**Know additional people who would like this weekly report? Send their email addresses to: [matt.mullins@com.state.oh.us](mailto:matt.mullins@com.state.oh.us)**

